

Limited Warranty Policy

Signage LED System

Everylite warrants all Everylite brand products that customers have purchased directly from Everylite or Everylite authorized distributors to be free of defects in materials under normal use during the warranty period.

Warranty Coverage

LED Modules			I FLEX NEON		
Products	Part No.	Warranty	Products	Part No.	Warranty
Panoramic Series	PA-XD-XXXX-XX	60 Months	Basic 270	IF-B270-XX-24	24 Months
Optic E Series	OE-XD-XXCL-XX	50 Months		IF-B270-XXX-24	24 Months
Value Series	VA-XD-XXVN-XX	36 Months	Basic 160	IF-B160-XX-24	24 Months
BoxBeam Series	BB-XD-WXCL-XX	60 Months		IF-B160-XXX-24	24 Months
Crystal series	CST-XD-XXVN	60 Months	Slim 160	IF-S160-XX-24	24 Months
Power Supplies			LED STRIP		
Products	Part No.	Warranty	Products	Part No.	Warranty
Everylite	EVE-30-XX	60 Months	5050 Series	5050V12-XX30XX	36 Months
	EVE-60-XX	60 Months		5050V12-XX60XX	36 Months
	EVE-100-XX	60 Months	RGB Series	5050V12-IN60F	36 Months
	EVE-150-XX	60 Months		5050V12-SL60F	36 Months
	VAL-60-XX	36 Months		5050V12-OD60F	36 Months
	VAL-100-XX	36 Months	2835 Series	2835V12-IN60XX--EG	36 Months
	IND-9-XX	36 Months		2835V12-IN60XX-PW	36 Months
	IND-15-XX	36 Months		2835V12-SL60XX-EG	36 Months
	IND-36-XX	36 Months		2835V12-SL60XX-PW	36 Months
Mean Well	LPV-20-12	36 Months		2835V24-IN120XX	36 Months
	LPV-60-12	36 Months			

'X' can be replaced with numbers 0-9; letters A-Z, or blank.

Terms and Conditions

During the warranty period, Everylite will repair or replace defective parts with new or, at Everylite's option, serviceable used parts that are equivalent to new parts in performance. Everylite reserves the right to test and examine all products returned under this warranty to evaluate proper usage, determine the cause of failure, and make a determination, and reserves the right to be the sole judgment whether the products are defective and covered by this warranty

This limited warranty is valid only when Everylite's signage LED and Power Supply are used together for their intended use and properly wired and installed as a system in accordance with all instructions, building codes, the latest Underwriter Laboratory standards of Safety, National Electric Code, Canadian Standards Association, and all other domestic and international safety agencies that are recognized as having applicable safety requirements.

Any use outside the conditions stated in Everylite's written data sheets and instruction, or stated herein, including the use of third party dimming, flashing or other effect devices, extreme environmental conditions or any other unintended usage will void this warranty. Replacement of Everylite products or Power Supplies with any other manufacturer's components will further void this warranty.

The warranties are limited to the Everylite Signage LED Systems that are used no more than 4500 hours per year. Should you wish to operate Everylite Signage LED System for more than 4,5000 hours per year, Everylite may offer a shorter written warranty in such cases. Contact your Everylite representative for detail.

Limitation of Liability

EVERYLITE will not warrant:

- (a) Defects caused by improper installation,
- (b) Unauthorized service or parts
- (c) Acts of God,
- (d) Damages created during shipment,
- (e) Incidental or consequential loss of damage related any defect of EVERYLITE's products.
- (f) Damage caused by misuse of the products for purposes other than those for which is was designed.
- (g) Products found bent, corroded, deformed, mildewed, broken, rusted, scratched PC board surface or of similar conditions.
- (h) Damage or malfunction caused by normal wear and tear of the product.

UNDER NO CIRCUMSTANCE SHALL EVERYLITE BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATED TO ANY DEFECT IN OR NON PERFORMANCE OF THE PRODUCTS. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. Furthermore, Everylite shall not be responsible for any other costs, including installation or field support labor or loss of profits, income or revenue.

Damages

All damages must be reported and noted on the bill of lading same day product is received, and faxed to us immediately in order to properly file a claim report. Otherwise, Customer is responsible for all incurred repair costs, which may include: labor, parts, and all related shipping charges.

Warranty Claim Guide

Everylite is focused on delivering the highest quality products; however, should a Everylite product fail under this warranty under this warranty please contact Everylite for a Return Material Authorization number (RMA).RMA numbers either can be obtained by calling customer service at (888) 567-4LED or by emailing the detail information of defective products to service@everylite.com, The information should include pictures of application scene, returned quantity, model#, ,problem description and your contact information. RMA # will be emailed back with instructions.

Once an RMA number is obtained, the product should be returned directly to Everylite or the location designated at the time the RMA was issued. Products must be returned within 10 days of RMA issuance for the RMA to remain valid. Please mark all shipping boxes and packing slips with the RMA number.

Everylite, at its sole discretion, may elect to provide replacement product prior to receipt of defective material. If such product is provided, user agrees to return to Everylite the defective product within 15 days of receipt of replacement. Defective product is to be returned to the address listed as the return address on the shipping container. Failure to return defective product within specified time will result in user being charged for replacement product and will void all further warranty claims

FAILURE TO FOLLOW THIS PROCEDURE SHALL VOID THIS LIMITED WARRANTY.